Qualtrics Announces Third Quarter 2022 Financial Results

- Q3 2022 total revenue of \$377.5M, up 39% year over year
- Q3 2022 subscription revenue of \$314.8M, up 43% year over year
- Total remaining performance obligations¹ of \$1,894.7M, up 39% year over year
- Next 12 months remaining performance obligations of \$1,047.2M, up 34% year over year

PROVO, Utah and SEATTLE October 24, 2022 – Qualtrics (NASDAQ: XM), the leader and creator of the experience management (XM) category, today announced financial results for the third quarter ended September 30, 2022.

"Q3 was another strong quarter for Qualtrics with 39% revenue growth and continued operating margin improvement," said Qualtrics CEO Zig Serafin. "Our results demonstrate the durability of our business model, and the critical role Qualtrics plays for our customers, as well as the discipline our team is bringing to this moment."

Third Quarter 2022 Financial Highlights:

- **Revenue:** Total revenue for the third quarter was \$377.5 million, up from \$271.6 million one year ago, an increase of 39% year over year. Subscription revenue for the third quarter was \$314.8 million, up from \$220.3 million one year ago, an increase of 43% year over year.
- **Operating Income (Loss) and Margin:** Third quarter operating loss was \$(239.9) million, compared to \$(277.5) million one year ago. Non-GAAP operating income for the third quarter (see discussion of non-GAAP operating income and margin measures below) was \$22.6 million, compared to non-GAAP operating income of \$13.3 million one year ago. For the third quarter, GAAP operating margin was (64)% and non-GAAP operating margin was 6%, compared to GAAP operating margin of (102)% and non-GAAP operating margin of 5% one year ago.
- Net Income (Loss) and Net Income (Loss) Per Share: Third quarter net loss was \$(233.5) million, or \$(0.40) per share, compared to \$(286.0) million, or \$(0.56) per share in the third quarter of fiscal year 2021. Non-GAAP net income (see discussion of the non-GAAP net income measure below) for the third quarter was \$26.4 million, or \$0.04 per share, compared to non-GAAP net income of \$5.9 million, or \$0.01 per share, in the third quarter of fiscal year 2021.
- Cash and Cash Equivalents: Total cash and cash equivalents as of September 30, 2022 was \$731.7 million.

Financial Outlook:

Qualtrics is providing guidance for its fourth quarter ending December 31, 2022 as follows:

- Total revenue between \$380 and \$382 million.
- Subscription revenue between \$323 and \$325 million.
- Non-GAAP operating margin between 5.5% and 6.5%.
- Non-GAAP net income per share between \$0.02 and \$0.03 assuming 595 million weighted shares outstanding.

Qualtrics is updating its guidance for its full year ending December 31, 2022 as follows:

- Total revenue between \$1,450 and \$1,452 million.
- Subscription revenue between \$1,219 and \$1,221 million.
- Non-GAAP operating margin of 4%.
- Non-GAAP net income per share between \$0.04 and \$0.05 assuming 590 million weighted shares outstanding.

The guidance provided above constitutes forward-looking statements and actual results may differ materially. Refer to the "Forward-Looking Statements" safe harbor section below for information on the factors that could cause our actual results to differ materially from these forward-looking statements.

¹ Remaining performance obligations represent all contracted future revenue that has not yet been recognized, including both deferred revenue and non-cancelable contracted amounts that will be invoiced and recognized as revenue in future periods.

Non-GAAP operating income, non-GAAP operating margin, non-GAAP net income (loss), and non-GAAP net income (loss) per share are non-GAAP financial measures. Additional information on Qualtrics' reported results, including a reconciliation of the non-GAAP financial measures to their most comparable GAAP measures, is included in the financial tables below. A reconciliation of non-GAAP guidance measures to corresponding GAAP measures is not available on a forward-looking basis without unreasonable effort due to the uncertainty of expenses that may be incurred in the future, although it is important to note that these factors could be material to Qualtrics' results computed in accordance with GAAP.

A supplemental financial presentation and other information can be accessed through Qualtrics' investor relations website at https://www.qualtrics.com/investors/.

Qualtrics Earnings Call

Qualtrics plans to host a conference call today to review its fiscal third quarter 2022 financial results and to discuss its financial outlook. The call is scheduled to begin at 3:00 p.m. MT/5:00 p.m. ET. Investors are invited to join the webcast by visiting: https://qualtrics.com/investors/events. The webcast will be available live, and a replay will be available following completion of the live broadcast for approximately 90 days.

About Qualtrics

Qualtrics, the leader and creator of the experience management (XM) category, is changing the way organizations manage and improve the four core experiences of business, customer, employee, product and brand. Over 16,750 organizations around the world use Qualtrics to listen, understand, and take action on experience data (X-dataTM)— the beliefs, emotions and intentions that tell you why things are happening, and what to do about it. The Qualtrics XM PlatformTM is a system of action that helps businesses attract customers who stay longer and buy more, engage employees who build a positive culture, develop breakthrough products people love and build a brand people are passionate about.

Forward-Looking Statements

This press release contains express and implied "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, including statements regarding our financial outlook for the fourth quarter of 2022 and full year 2022. In some cases, you can identify forward-looking statements by terms such as "anticipate," "believe," "estimate," "expect," "intend," "may," "might," "plan," "project," "will," "would," "should," "could," "can," "predict," "potential," "target," "explore," "continue," or the negative of these terms, and similar expressions intended to identify forward-looking statements. By their nature, these statements are subject to numerous uncertainties and risks, including factors beyond our control, that could cause actual results, performance, or achievement to differ materially and adversely from those anticipated or implied in the statements, including: our future financial performance, including our revenue, cost of revenue, gross profit, operating expenses, ability to generate positive cash flow, and ability to be profitable; our ability to grow at or near historical growth rates; anticipated technology trends, such as the use of and demand for experience management software; our ability to attract and retain customers to use our products; our ability to attract enterprises and international organizations as customers for our products; our ability to expand our network with content consulting partners, delivery partners, and technology partners; the evolution of technology affecting our products and markets; our ability to introduce new products and enhance existing products and to compete effectively with competitors; our ability to successfully enter into new markets and manage our international expansion; the attraction and retention of qualified employees and key personnel; our ability to effectively manage our growth and future expenses and maintain our corporate culture; our anticipated investments in sales and marketing and research and development; our ability to maintain, protect, and enhance our intellectual property rights; our ability to successfully defend litigation brought against us; our ability to maintain data privacy and data security; the sufficiency of our cash and cash equivalents to meet our liquidity needs; our ability to comply with modified or new laws and regulations applying to our business; the impact of geopolitical events, including the ongoing conflict between Russia and Ukraine; our ability to respond to and overcome challenges brought by the COVID-19 pandemic; our reduced ability to leverage resources at SAP as an independent company from SAP; and the increased expenses associated with being an independent public company. Additional risks and uncertainties that could cause actual outcomes and results to differ materially from those contemplated by the forward-looking statements are and/or will be included under the caption "Risk Factors" and elsewhere in Qualtrics' Annual Report on Form 10-K and Quarterly Reports on Form 10-Q filed with the Securities and Exchange Commission and any subsequent public filings. Forward-looking statements speak only as of the date the statements are made and are based on information available to Qualtrics at the time those statements are made and/or management's good faith belief as of that time with respect to future events. Qualtrics assumes no

obligation to update forward-looking statements to reflect events or circumstances after the date they were made, except as required by law.

Non-GAAP Financial Measures

To supplement our financial results, which are prepared and presented in accordance with GAAP, we use certain non-GAAP financial measures, as described below, to understand and evaluate our core operating performance. These non-GAAP financial measures, which may be different than similarly-titled measures used by other companies, are presented to enhance investors' overall understanding of our financial performance and should not be considered a substitute for, or superior to, the financial information prepared and presented in accordance with GAAP.

We believe that these non-GAAP financial measures provide useful information about our financial performance, enhance the overall understanding of our past performance and future prospects, and allow for greater transparency with respect to important metrics used by our management for financial and operational decision-making. We are presenting these non-GAAP measures to assist investors in seeing our financial performance using a management view, and because we believe that these measures provide an additional tool for investors to use in comparing our core financial performance over multiple periods with other companies in our industry. You should consider non-GAAP results alongside other financial performance measures and results presented in accordance with GAAP. In addition, in evaluating non-GAAP results, you should be aware that in the future we will incur expenses such as those that are the subject of adjustments in deriving non-GAAP results and you should not infer from our non-GAAP results that our future results will not be affected by these expenses or any unusual or non-recurring items.

Non-GAAP gross profit, non-GAAP gross margin, non-GAAP operating income, non-GAAP operating margin, non-GAAP net income (loss), non-GAAP net income (loss) per share, free cash flow, free cash flow margin: We define these non-GAAP financial measures as the respective GAAP measures, excluding equity and cash settled stock-based compensation expenses, including employer payroll tax on employee stock transactions, amortization of acquired intangible assets, acquisition related costs, changes in the fair value of our distribution liability for our tax sharing agreement with SAP, and the tax impact of the non-GAAP adjustments, as applicable.

We revised our non-GAAP definitions during 2022 to exclude employer payroll taxes on employee stock transactions. The amount of employer payroll tax on employee stock transactions is dependent on our stock price and other factors that are beyond our control and do not correlate with the core operation of our business. Going forward, we expect these expenses to increase relative to prior periods as a result of the vesting of restricted stock units (RSUs), and we believe it is useful to exclude these expenses in order to help investors better understand the long-term performance of our core business. The revisions to these definitions had no material impact on our reported non-GAAP financial measures for periods prior to 2022.

When evaluating the performance of our business and making operating plans, we do not consider the items excluded from our non-GAAP definitions (for example, when considering the impact of equity award grants, we place a greater emphasis on overall stockholder dilution rather than the accounting charges associated with such grants). We believe it is useful to exclude these items in order to better understand the long-term performance of our core business and to facilitate comparison of our results to those of peer companies and over multiple periods.

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Qualtrics International Inc. Consolidated Balance Sheets (Unaudited, in thousands, except share and par value)

	Se	As of ptember 30, 2022	As	of December 31, 2021
Assets				
Current assets:				
Cash and cash equivalents	. \$	731,724	\$	1,014,511
Accounts receivable, net of allowances		325,396		461,830
Deferred contract acquisition costs, net		71,471		60,455
Prepaid expenses and other current assets	-	72,924		68,887
Total current assets		1,201,515		1,605,683
Non-current assets:				
Property and equipment, net		201,763		192,327
Right-of-use assets from operating leases		216,342		227,320
Goodwill		1,117,915		1,118,768
Other intangible assets, net		223,644		264,500
Deferred contract acquisition costs, net of current portion		160,020		145,952
Deferred tax assets		734		96
Other assets		29,556		27,577
Total assets	. \$	3,151,489	\$	3,582,223
Liabilities and equity (deficit)				
Current liabilities:				
Lease liabilities	. \$	17,291	\$	18,898
Accounts payable		68,989		84,053
Accrued liabilities		124,631		167,402
Liability-classified, stock-based awards		1,021		4,519
Deferred revenue		677,621		748,145
Total current liabilities		889,553		1,023,017
Non-current liabilities:				
Lease liabilities, net of current portion		258,114		263,307
Deferred revenue, net of current portion		14,752		6,698
Deferred tax liabilities		4,440		23,653
Other liabilities		66,579		78,848
Total liabilities	. \$	1,233,438	\$	1,395,523
Commitments and contingencies				
Equity (deficit)				
Preferred stock, par value \$0.0001 per share; authorized 100,000,000 shares; no shares outstanding		_		_
Class A common stock, par value \$0.0001 per share; authorized 2,000,000,000 shares; issued and outstanding 167,328.522 and 147,309,254 shares as of September 30, 2022 and December 31, 2021		17		15
Class B common stock, par value \$0.0001 per share; authorized 1,000,000,000 shares; issued and outstanding 423,170,610 as of September 30, 2022 and December 31, 2021		42		42
Additional paid in capital		5,193,649		4,645,800
Accumulated other comprehensive loss		(12,626)		(1,244)
Accumulated deficit		(3,263,031)		(2,457,913)
Total equity (deficit)		1,918,051		2,186,700
Total liabilities and equity (deficit)	. \$	3,151,489	\$	3,582,223

Qualtrics International Inc. Consolidated Statements of Operations (Unaudited, in thousands, except share and per share data)

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	Three Months Ended September 30,					ine Months End	led September 30,		
		2022		2021		2022		2021	
Revenue:									
Subscription	\$	314,765	\$	220,314	\$	896,151	\$	611,748	
Professional services and other		62,766		51,320		173,392		147,874	
Total revenue		377,531		271,634		1,069,543		759,622	
Cost of revenue:									
Subscription		51,087		23,802		143,454		65,865	
Professional services and other		60,577		43,041		171,925		127,522	
Total cost of revenue		111,664		66,843		315,379		193,387	
Gross profit		265,867		204,791		754,164		566,235	
Operating expenses:									
Research and development		98,333		83,875		320,488		226,552	
Sales and marketing		225,124		161,570		663,098		449,446	
General and administrative		182,280		236,810		572,954		637,944	
Total operating expenses		505,737		482,255		1,556,540		1,313,942	
Operating loss		(239,870)		(277,464)		(802,376)		(747,707)	
Other non-operating income (expense), net		3,058		(3,160)		4,239		(6,091)	
Loss before income taxes		(236,812)		(280,624)		(798,137)		(753,798)	
Provision (benefit) for income taxes		(3,264)		5,409		6,981		(4,424)	
Net loss	\$	(233,548)	\$	(286,033)	\$	(805,118)	\$	(749,374)	
Net loss per share attributable to common stockholders, basic and diluted	\$	(0.40)	\$	(0.56)	\$	(1.38)	\$	(1.49)	
Weighted-average Class A and Class B shares used in computing net loss per share attributable to common stockholders, basic and diluted		586,850,097		515,212,996		581,664,521		503,781,082	

Cost of revenue and operating expenses includes:

Stock-based compensation expense^(a) as follows:

	Thr	ee Months En	ded	September 30,	Nine Months Ended September 3				
in thousands		2022		2021		2022		2021	
Cost of subscription revenue	\$	4,905	\$	2,516	\$	13,783	\$	8,522	
Cost of professional services and other revenue		9,445		6,977		25,754		18,161	
Research and development		28,722		33,697		115,553		89,410	
Sales and marketing		55,622		36,651		155,540		94,917	
General and administrative		148,582		196,979		467,962		553,582	
Total stock-based compensation expense, including cash settled	\$	247,276	\$	276,820	\$	778,592	\$	764,592	

(a) During the three months ended September 30, 2022, employer payroll tax on employee stock transactions reported in cost of revenue was \$0.2 million and employer payroll tax reported in operating expenses was \$1.8 million. During the nine months ended September 30, 2022, employer payroll tax on employee stock transactions reported in cost of revenue was \$1.2 million and employer payroll tax reported in operating expenses was \$15.6 million. Employer payroll tax on employee stock transactions was not material during the three and nine months ended September 30, 2021.

Amortization of acquired intangible assets as follows:

	Three Months Ended September 30,					, Nine Months Ended September 3				
in thousands		2022		2021		2022		2021		
Cost of revenue	\$	7,452	\$	442	\$	22,529	\$	973		
Sales and marketing		5,531		74		16,589		176		
General and administrative		320		47		958		141		
Total amortization of acquired intangible assets	\$	13,303	\$	563	\$	40,076	\$	1,290		

Qualtrics International Inc. Consolidated Statements of Cash Flows (Unaudited, in thousands)

	Nine Months Ended Se			eptember 30,		
		2022		2021		
Cash flows from operating activities						
Net loss	\$	(805,118)	\$	(749,374		
Adjustments to reconcile net loss to net cash provided by (used in) operating activities						
Depreciation and amortization		72,358		24,011		
Loss on disposal of property and equipment		232		1,525		
Change in fair value of distribution liability for tax sharing agreement		(10,500)		_		
Reduction of right-of-use assets from operating leases		22,254		16,571		
Stock-based compensation expense, including cash settled		778,592		764,592		
Amortization of deferred contract acquisition costs		51,628		35,977		
Deferred income taxes		(17,086)		(5,544		
Changes in assets and liabilities:						
Accounts receivable, net		135,453		37,261		
Prepaid expenses and other current assets		(5,558)		(5,043		
Deferred contract acquisitions costs		(84,547)		(54,986		
Other assets		(1,203)		(13,104		
Lease liabilities		(17,250)		(10,369		
Accounts payable		(16,858)		14,875		
Accrued liabilities		(39,124)		(8,232		
Deferred revenue		(61,366)		18,837		
Other liabilities		(3,152)		(985		
Settlement of stock-based payments liabilities		(4,749)		(76,875		
Net cash flows used in operating activities.		(5,994)		(10,863		
Cash flows from investing activities						
Purchases of property and equipment		(36,203)		(29,711		
Cash paid for business combination, net of cash acquired		_		(25,000		
Net cash flows used in investing activities		(36,203)		(54,711		
Cash flows from financing activities						
Proceeds from capital contributions from SAP		_		115,000		
Proceeds from issuance of class A common stock, net of underwriting discounts and commissions		_		2,244,322		
Payment of costs related to issuance of class A common stock		_		(3,081		
Repayment of promissory note		_		(1,892,280		
Payments for taxes related to net share settlement of equity awards		(270,909)		(27,800		
Issuance of class A common stock through Employee Stock Purchase Plan		32,521		16,586		
Proceeds from exercise of stock options		1,470				
Net cash flows provided by (used in) financing activities		(236,918)		452,747		
Effect of changes in exchange rates on cash and cash equivalents		(3,672)		(1,118		
Net increase (decrease) in cash and cash equivalents		(282,787)		386,055		
Cash and cash equivalents at the beginning of the period		1,014,511		203,891		
Cash and cash equivalents at the end of the period			\$	589,946		
Lash and cash equivalents at the end of the period	3	/31,/24	\$	589,94		

Qualtrics International Inc. Reconciliation of GAAP to Non-GAAP Measures (Unaudited, in thousands)

Non-GAAP Gross Profit and Margin

	Three Months Ended September 30,					, Nine Months Ended Septemb			
	2022		22 2021		2022			2021	
				(In tho	usanc	ls)			
GAAP gross profit	\$	265,867	\$	204,791	\$	754,164	\$	566,235	
Add: Stock-based compensation expense, including cash settled and employer payroll tax on employee stock transactions ⁽¹⁾⁽²⁾		14,518		9,493		40.712		26,683	
Add: Amortization of acquired intangible assets		7,452		442		22,529		973	
Non-GAAP gross profit	\$	287,837	\$	214,726	\$	817,405	\$	593,891	
Non-GAAP gross margin		76 %	Ď	79 %		76 %	ó	78 %	

We calculate non-GAAP gross profit as GAAP gross profit excluding equity and cash settled stock-based compensation expense allocated to cost of revenue, including employer payroll tax on employee stock transactions and amortization of acquired intangible assets allocated to cost of revenue. Non-GAAP gross margin is calculated as non-GAAP gross profit divided by total revenue.

Non-GAAP Operating Income and Margin

	Three Months Ended September 30,					ne Months En	ded S	eptember 30,
	2022		22 2021		2022			2021
				(In tho	housands)			
GAAP operating loss	\$	(239,870)	\$	(277,464)	\$	(802,376)	\$	(747,707)
Add: Stock-based compensation expense, including cash settled and employer payroll tax on employee stock transactions ⁽¹⁾⁽²⁾ .		249,214		276,820		795,371		764,592
Add: Amortization of acquired intangible assets		13,303		563		40,076		1,290
Add: Acquisition related costs				13,430		866		13,430
Non-GAAP operating income	\$	22,647	\$	13,349	\$	33,937	\$	31,605
Non-GAAP operating margin		6 %	,	5 %	-	3 %		4 %

We calculate non-GAAP operating income as GAAP operating loss excluding equity and cash settled stock-based compensation expense, including employer payroll tax on employee stock transactions, amortization of acquired intangible assets, and acquisition related costs. Non-GAAP operating margin is calculated as non-GAAP operating income divided by total revenue.

Non-GAAP Net Income and Net Income Per Share

	Th	ree Months En	September 30,	Nine Months End			led September 30,		
		2022		2021		2022		2021	
		(In	thou	sands, except sl	are	and per share d	lata))	
GAAP net loss	\$	(233,548)	\$	(286,033)	\$	(805,118)	\$	(749,374)	
Add: Stock-based compensation expense, including cash settled and employer payroll tax on employee stock transactions ⁽¹⁾⁽²⁾		249,214		276,820		795,371		764,592	
Add: Amortization of acquired intangible assets		13,303		563		40,076		1,290	
Add: Acquisition related costs		—		13,430		866		13,430	
Add: Change in fair value of distribution liability for tax sharing agreement		(4,000)		_		(10,500)		_	
Add: Tax impact of the non-GAAP adjustments		1,438		1,094		(11,734)		3,481	
Non-GAAP net income	\$	26,407	\$	5,874	\$	8,961	\$	33,419	
Weighted-average Class A and Class B shares used in computing non-GAAP net income per share attributable to common stockholders, basic		586,850,097		515,212,996		581,664,521		503,781,082	
Non-GAAP net income per share attributable to common stockholders, basic	\$	0.04	\$	0.01	\$	0.02	\$	0.07	
Weighted-average Class A and Class B shares used in computing non-GAAP net income per share attributable to common stockholders, diluted		586,850,097		515,212,996		582,307,187		503,781,082	
Non-GAAP net income per share attributable to common stockholders, diluted	\$	0.04	\$	0.01	\$	0.02	\$	0.07	

We calculate non-GAAP net income as GAAP net loss excluding equity and cash settled stock-based compensation expense, including employer payroll tax on employee stock transactions, amortization of acquired intangible assets, acquisition related costs, changes in the fair value of our distribution liability for our tax sharing agreement with SAP, and the tax impact of the non-GAAP adjustments, as applicable. Non-GAAP net income per share is calculated as non-GAAP net income divided by the weighted-average Class A and Class B shares attributable to common stockholders.

Free Cash Flow and Margin

	Three Months Ended September 30,					ne Months End	led Se	d September 30,	
	2022		2021		2021 2022			2021	
Net cash provided by (used in) operating activities	\$	(29,162)	\$	410	\$	(5,994)	\$	(10,863)	
Less: Capital expenditures		(9,842)		(13,464)		(36,203)		(29,711)	
Free cash flow		(39,004)		(13,054)		(42,197)		(40,574)	
Free cash flow margin		(10)%		(5)%		(4)%		(5)%	

We calculate free cash flow as net cash provided by operating activities less capital expenditures. Free cash flow margin is calculated as free cash flow divided by total revenue. We incurred significant cash outflows in connection with the settlement of liability-classified, stock-based awards in accordance with SAP's employee equity compensation programs. Our free cash flow for the three months ended September 30, 2022 and 2021 includes \$0.7 million and \$2.9 million, respectively, in cash outflows related to the settlement of liability-classified, stock-based awards. Our free cash flow for the nine months ended September 30, 2022 and 2021 includes \$4.7 million and \$76.9 million, respectively, in cash outflows related to the settlement of liability-classified, stock-based awards.

⁽¹⁾ Our stock-based compensation expense reflects the recognition of both equity-classified awards and liability-classified awards are settled in cash in accordance with SAP's employee equity compensation programs. Liability-classified awards are recorded according to mark-to-market accounting. On January 28, 2021, the Company completed a voluntary exchange offer pursuant to which 5.4 million cash-settled legacy restricted stock awards, restricted stock unit (RSU) awards, and options (together, Qualtrics Rights) and 1.3 million cash-settled SAP RSU awards were exchanged into 12.8 million

equity-settled Qualtrics RSU awards, representing 93% of the outstanding Qualtrics Rights and SAP RSU awards. On September 13, 2021, the Company completed an additional voluntary exchange offer for certain employees in Australia who were not eligible for the January 28, 2021 exchange, pursuant to which less than 0.1 million cash-settled Qualtrics Rights and SAP RSU awards were exchanged and modified into equity-settled Qualtrics RSU awards.

(2) During the three months ended September 30, 2022, employer payroll tax on employee stock transactions reported in cost of revenue was \$0.2 million and employer payroll tax reported in operating expenses was \$1.8 million. During the nine months ended September 30, 2022, employer payroll tax on employee stock transactions reported in cost of revenue was \$1.2 million and employer payroll tax reported in operating expenses was \$15.6 million. Employer payroll tax on employee stock transactions was not material during the three and nine months ended September 30, 2021. The amount of employer payroll tax-related items on employee stock transactions is dependent on our stock price and other factors that are beyond our control and do not correlate with the operation of the business. When evaluating the performance of our business and making operating plans, we do not consider these items (for example, when considering the impact of equity award grants, we place a greater emphasis on overall stockholder dilution rather than the accounting charges associated with such grants). We believe it is useful to exclude these expenses in order to better understand the long-term performance of our core business and to facilitate comparison of our results to those of peer companies and over multiple periods.